



"Fully automate your telephone system by programming which service will be used when"



The Time of Day Service

When your telephone system requirements change dependent on the time of day, the Callagenix Time of Day service is the answer for you. With up to seven variable time slots, the Time of Day service allows you to programme auto-switching of call pathways to suit the needs of your business.

Quick Overview

- ✓ Set up to seven time slots.
- ✓ Online management system.
- ✓ Changes are immediate.
- ✓ Compatible with all other services.

How does it work?

The Time of Day service enables you to programme up to seven time slots, each with its own unique service combination. Immediate changes to all of your schedules can be made via our online management system.

For example, you may have programmed one time slot to switch to a message line after 5pm. Normally this would now happen automatically, but every now and again you may wish to change the switching time to account for late working or bank holidays. This is quick and easy to do in your online account.

As the scheduling is compatible with all of our other services, you have complete flexibility to design a system which is perfect for your business and which, once programmed, will run automatically without the need for human intervention.

Typical Uses

The Time of Day service must be used along with other services. Some examples of the Time of Day service in use are:

- In a general office set up where calls are answered 9am -5pm and directed to voicemail at other times.
- For a 'follow the sun' divert. e.g. 9am-5pm calls the office, 5-7pm calls mobile, on weekends 9am-12pm calls mobile, all other times it will divert to an Answerphone service.
- With Group Divert where different Hunt Groups are used at lunch times.

Try it out for free

We understand this can all be a little daunting at first, which is why we let you set everything up and test it out for free before you go live. Once you have registered and logged in, you can create and test as many services as you, like free of charge. We even give you a small opening balance to prove it all works before you spend any money. After that, it's just a case of choosing your number(s) and setting your service live.

We're a friendly bunch and are always happy to help. We can even set everything up for you if prefer. If there's anything you're not sure about, please call us on +44 (0) 333 2470000 for a chat and we'll talk you through it.

Time of Day can be used with:

[Numbers Overview](#)
[Services Overview](#)

Useful Links



[Numbers Overview](#)
[Services Overview](#)

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